

THE HAIR PAVILION

Covid-19 House Rules

Dear Guests and Friends of THP.

Following recent government requirements in relation to Covid-19, it has become necessary that we now re-introduce some of our Covid-Safe procedures in the salon.

Our top priority has always been the safety, happiness and comfort of our staff and our guests. This is now even more important than ever. When you visit the salon over Christmas there are some things that we just wanted to remind you of to help keep everyone safe.

All our decisions for how we operate our salon to keep you safe are based on guidance given to us by the *UK Government* and the *National Hair & Beauty Federation*.

Here's what to expect when you visit:

- Please scan our QR Code when you arrive, this is linked to the NHS Covid-19 App.
- All of our staff will be required to wear face masks/visors. We politely ask that clients wear a face mask during their visit. This is now a mandatory procedure. Facemasks can be purchased at the salon on arrival of your visit.
- We're sorry we can't store coats, so we ask that they are placed on your lap during your appointment, or you can make use of the hooks at the stations.
- All appointments should be paid at least 48hrs before the appointment, in order to reduce contact in the salon and to secure your booking.
- Bottle refreshments will be available, as well as hot drinks in disposable cups.
- Online Bookings will be available to book with full payments made when booking.
- We will no longer have an indoor waiting area. We ask that you arrive as close to your appointment time as possible and make use of our outdoor waiting area.
- Please make use of our hand sanitizer on arrival or use our hand washing facilities.
- We politely ask that toilet visits are kept to a minimum during your visit.
- Please be aware of screens and social distancing that has been put in place.
- Some stations have been removed and the remaining ones have been spaced out. For everyone's safety, all staff will be cleaning their stations after every visit.
- We are maintaining ventilation and ensuring that the salon is not too congested.
- If you or anyone in your household is feeling unwell then please do not come into the salon. If you need to re-arrange an appointment, please call us.

More detailed guidance and information can be found at www.gov.uk/coronavirus

Stay safe & See you soon!

Lots of Love from, Lucy Botterill & Team THP x

PRE-ORDER GIFTS

We have a range of OLAPLEX gift sets, Straighteners on offer!

XMAS OPENING HOURS

Open until Fri 24 Dec 21
Reopen Mon 3 Jan 22

BOOK HERE FOR CHRISTMAS!

<https://bookings.gettimely.com/thehairpavilion/>