

MEMBERSHIP TERMS & CONDITIONS

By making a purchase at The Hair Pavilion (“we”, “us” or “our”) by telephone, in person, or via our website, you are agreeing to these terms and conditions of sale.

Your contract for the purchase of services and/or products is formed as soon as we have processed your booking and will expire immediately after the appointment for which you have booked has been paid. All benefits of these schemes can only be used by the sole holder of the membership and no discounts can be applied to other guests’ appointments/services/products

THP VIP MEMBERSHIP (£45 PER YEAR)

Priority booking

Notice periods for certain booking slots (i.e. Christmas), promotions or seasonal offers may vary and members will be notified and given priority booking for these situations. For a limited period exclusivity may be given to members for booking and retail sales.

No booking deposits

No booking deposits or transaction fees will be applied to your bookings.

No cancellation fees

Instead of a required 48hrs notice for cancellations or rescheduled appointments to avoid cancellation fees, members will only be required to give a minimum of 24hrs notice. Please note: on the day no-show appointments will still be treated the same.

10% off all services

Members will be eligible for 10% off all services, all year round. You must spend of a minimum of £20 per transaction to use this discount. This is limited to 6 times a year. This discount cannot be used in conjunction with any concessions or discounts.

5% off all products

Members will be eligible for 5% off all products, all year round. You must spend a minimum of £10 per transaction to use this discount. This discount cannot be used in conjunction with any other promotions or products that are on sale.

1 free styling appointment

Members will be eligible for one free styling appointment per year. Please note this cannot be used in December. The styling appointment can be booked in with any member of staff. Our styling appointments include *Shampoo & Blowdry (30mins)*, *Curling on Dry Hair (20mins)*, *Plating on Dry Hair (20mins)*, *Beard Shape-Ups (20mins)*, *Wet Shave (20mins)*, *Men’s Shampoo & Blowdry (20mins)*.

THP SUPPORTER MEMBERSHIP (£85 PER YEAR)

All of the above benefits plus;

Direct booking hotline

You will be provided with a mobile number on purchase of your membership. You can contact this direct number when you need to make a booking or have any salon enquiries.

Enter local business raffle

Supporters will be eligible to enter our monthly raffle, which includes vouchers, gifts and experiences from local businesses including hospitality, events, music, gifts, well-being, tradesmen and beauty.

1 free haircare workshop

Supporters can enjoy a free haircare workshop with one of our stylists. This haircare working is a 20 minute booking to discuss and establish how you can maintain and look after your hair. This service is usually £15. Please be aware that this free workshop cannot be booked during December.

Your name listed in our salon brochure

Supporters will have their names listed in our brochure as supporters of our local, community salon.

THP CONTRIBUTOR MEMBERSHIP (£125 PER YEAR)

All of the above benefits plus;

Advertised in our salon

Your business advertised in our salon on our 'partnering companies sign'.
Your company name and logo will be presented.

Advertised on our website and social media.

Your business advertised on our website and social media pages.
Your company name and logo will be presented.

Occasionally receive free haircare products

Contributors will occasionally receive free haircare products and discounts.

TO JOIN ONE OF OUR MEMBERSHIPS. TO ENJOY MORE AND SPEND LESS.

Please contact us today at 01604 706900 or email oskarthp@outlook.com